

Guest Protect Plan Quick Reference Guide

Guest Protect Plan Details

Underwritten by Generali U.S. Branch

Insurance Coverage	Maximum Benefit Limit Per Person	Maximum Benefit Limit Per Plan
Trip Cancellation	100% of Trip Cost	100% of Trip Cost
Trip Interruption	150% of Trip Cost	150% of Trip Cost
Travel Delay \$200 daily limit per person	\$600	\$6,000
Baggage	\$1,000	\$10,000
Baggage Delay	\$1,000	\$10,000
Medical and Dental	\$25,000	\$250,000
Emergency Assistance and Transportation	\$1,000,000	\$1,000,000
Accidental Death & Dismemberment - Travel Accident	\$100,000	\$100,000
Rental Car Damage Not available to residents of TX	\$25,000	\$25,000

Note: The maximum trip cost this plan covers is \$50,000. Plan Code G-330CSA

Services

Provided by CSA's designated provider

24-Hour Emergency Assistance Services

These services offer on-the-spot and immediate assistance for unexpected problems that can arise during your trip. The hotline operates 24/7 for help anytime, any place while traveling.

Concierge Services

Get pre-trip assistance, and help scheduling golf tee times, making restaurant, airline and rental car reservations, and ticketing for entertainment and other special events.

Identity Theft Resolution Services

A service that provides assistance when your identity has been compromised while traveling on your vacation. This safeguard is automatically included for a full 180 days starting on your scheduled departure date. ID Theft Resolution does not provide assistance for thefts involving non-U.S. bank accounts.

Roadside Assistance

Provides 24-Hour Roadside Assistance which includes:

- Towing Service
- Battery Jump/Minor Roadside Adjustments
- Locksmith Services
- Fuel Delivery
- Vehicle Winching/Extraction
- Flat-tire Change

Additional Services

Provided by CSA's designated provider

On Demand Medical Care

It's never fun to need medical care while on vacation, but it doesn't have to be difficult to find what you need. With just one call, we can provide you with immediate access to on call physicians, medical advice, even referral to a physician near you using CSA's designated provider network of 30,000 physicians and 850,000 service providers worldwide. It's like taking a doctor with you on vacation.

TELADOC (FORMERLY CONSULT A DOCTOR™)

Connect instantly with a network of physicians for information, advice, and treatment, including prescription medication, when appropriate. Save your guests time and money and get them back to enjoying their vacation.

Note: Teladoc services may not be available in all states, and international services may be limited.

NO OUT-OF-POCKET MEDICAL

If you get sick or injured while traveling, we can get your guest to a trusted provider and even handle the payment for acute treatments up to \$1,000.



*Other requirements apply, please see a sample Description of Coverage or Policy for details.

Travel insurance plans are administered by Customized Services Administrators, Inc., CA Lic. No. 821931, located in San Diego, CA and doing business as CSA Travel Protection and Insurance Services. Plans are available to residents of the U.S. but may not be available in all jurisdictions. Benefits and services are described on a general basis; certain conditions and exclusions apply. Travel Retailers may not be licensed to sell insurance, in all states, and are not authorized to answer technical questions about the benefits, exclusions, and conditions of this insurance and cannot evaluate the adequacy of your existing insurance. This plan provides insurance coverage for your trip that applies only during the covered trip. You may have coverage from other sources that provides you with similar benefits but may be subject to different restrictions depending upon your other coverages. You may wish to compare the terms of this policy with your existing life, health, home and automobile policies. The purchase of this plan is not required in order to purchase any other travel product or service offered to you by your travel retailers. If you have any questions about your current coverage, call your insurer, insurance agent or broker. This notice provides general information on CSA's products and services only. The information contained herein is not part of an insurance policy and may not be used to modify any insurance policy that might be issued. In the event the actual policy forms are inconsistent with any information provided herein, the language of the policy forms shall govern.



Travel insurance plans are underwritten by: Generali U.S. Branch, New York, NY; NAIC # 11231. Generali US Branch operates under the following names: Generali Assicurazioni Generali S.P.A. (U.S. Branch) in California, Assicurazioni Generali - U.S. Branch in Colorado, Generali U.S. Branch DBA The General Insurance Company of Trieste & Venice in Oregon, and The General Insurance Company of Trieste and Venice - U.S. Branch in Virginia. Generali US Branch is admitted or licensed to do business in all states and the District of Columbia.

Additional Program Details:

- Eligibility: This plan is available to U.S. residents.
- Payment: To qualify for coverage for Pre-Existing Medical Conditions* this plan must be purchased prior to or within 24 hours of making the final trip payment.
- Total Purchase: Guests must purchase coverage equal to the total non-refundable trip cost, including all fees, payments, rent, etc.
- Depending on your contractual agreement with CSA, you may be required to fulfill each insured guest with a Description of Coverage upon purchasing the insurance.

CSA is Your Expert

Our Customer Service Representatives can answer your questions.

Call (866) 999-4018

Producer Code: